



Repair Resolution Center
P. O. Box 110
FLTP0798
Tampa, FL 33601

January 31, 2006

Received by Postal Mail -
by: Gordon Wayne Watts
D.W.E.

Mr. R. F. Watts
821 Alicia Rd
Lakeland, FL 33801

Re: 863/688-9880

Dear Mr. Watts:

Per your request, the following is the recorded trouble history for the above referenced telephone number. Our trouble reporting and tracking system reflects the following report during the following dates:

Date of report:	January 30, 2006 at 8:06 a.m.
Trouble reported:	Can't call out
Trouble repaired:	January 30, 2006 at 1:16 p.m.
Trouble found:	Call block on the line from 834-6900

Verizon sincerely apologizes for any inconvenience you may have experienced as a result of the trouble on your line.

If you have any questions concerning this information or if I can be of further assistance, please contact me at (813) 274-3912

Sincerely,

Allen Hughes
Supervisor
Tampa - Verizon Repair Resolution Center

AH:ds

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